

Clarion Property Compliance KPI Reporting: London Borough of Haringey

Reporting position at: March 2024



Compliance KPIs

	ASSET	TARGET	NUMBER REQUIRED	COMPLIANT	NON COMPLIANT	%
	Asbestos	95.00%	113	112	1	99.12%
	Fixed Wiring: Communal	95.00%	175	164	11	93.71%
	Fixed Wiring: Dwelling	95.00%	1,498	1,456	42	97.20%
	Fire Risk Assessment	95.00%	351	347	4	98.86%
	Gas: Domestic	100.00%	1,384	1,382	2	99.86%
	Gas: Communal	100.00%	1	1	0	100.00%
	Passenger Lifts: Lifting Operations and Lifting Equipment Regulations	95.00%	16	15	1	93.75%
	Water Risk Assessment	95.00%	19	19	0	100.00%

	ASSET	TARGET	NUMBER REQUIRED	COMPLIANT	NON COMPLIANT	%
	Commercial FTF	85.00%	549	479	70	87.25%
	Responsive Repair Completions Times - 24 hr Emergency Works	98.00%	107	98	9	91.59%
	Responsive Repair Completions Times - 28 Days Routine Repair Priority Repairs	90.00%	432	322	110	74.54%
	Communal Repair Completions Times -24 hr Emergency Works	98.00%	22	20	2	90.91%
	Communal Repair Completions Times - 28 Days Routine Repair Priority Repairs	90.00%	120	102	18	85.00%
	Appointments Made & Kept - Property	95.00%	432	385	47	89.12%

Clarion Property Compliance KPI Reporting: National

Reporting position at: March 2024

Compliance KPIs

	ASSET	TARGET	NUMBER REQUIRED	COMPLIANT	NON COMPLIANT	%
	Asbestos	95.00%	2,900	2,893	7	99.76%
	Fixed Wiring: Communal	95.00%	5,546	5,448	98	98.23%
	Fixed Wiring: Dwelling	95.00%	94,465	91,838	2,627	97.22%
	Fire Risk Assessment	95.00%	7,006	6,940	66	99.06%
	Gas: Domestic	100.00%	80,793	80,617	176	99.78%
	Gas: Communal	100.00%	164	163	1	99.39%
	Passenger Lifts: Lifting Operations and Lifting Equipment Regulations	95.00%	701	697	4	99.43%
	Water Risk Assessment	95.00%	1,050	1,050	0	100.00%

	ASSET	TARGET	NUMBER REQUIRED	COMPLIANT	NON COMPLIANT	%
	Commercial FTF	85.00%	23,476	19,420	4,056	82.72%
	Responsive Repair Completions Times - 24 hr Emergency Works	98.00%	4,840	4,703	137	97.17%
	Responsive Repair Completions Times - 28 Days Routine Repair Priority Repairs	90.00%	18,847	13,722	5,125	72.81%
	Communal Repair Completions Times -24 hr Emergency Works	98.00%	425	406	19	95.53%
	Communal Repair Completions Times - 28 Days Routine Repair Priority Repairs	90.00%	2,895	2,206	689	76.20%
	Appointments Made & Kept - Property	95.00%	18,846	15,732	3,114	83.48%